# WE'RE RECRUITING VACANCY HIGHLIGHTS





## **Key Information**

Salary : £11.25 - £12.42 per hour Hours : A range of hours and contract types available, with training provided for unqualified applicants Location: Hours available at all sites, from Canolfan Hamdden Huw Jones to Nova

## About the Role

Our Swimming Classes run from around 3pm to around 7pm, most days of the week, depending on the site. We can be flexible within these hours, so you can decide which days and classes suit you best. We're looking to fill both contractual roles and casual roles.

As a Swimming Instructor, you will be helping our young members achieve their fitness goals - and have a great experience doing so! You will create fun and interesting classes, helping everyone progress through the class levels to become strong, confident swimmers.

You will be able to adapt your sessions to make everyone feel included, whether they're joining for the first time, or are a regular to your classes.

We take great pride in our facilities and the environment we offer to our customers, so we'd expect you to take pride in the site, ensuring it's clean, tidy, and safe for everyone to use at all times.



#### About You

You will be a confident and friendly individual, with excellent people skills and fantastic attention to detail.

Our customers are hugely important to us, so we need someone who can put people at ease, and who has a desire to make sure everyone is having a great experience at all times. It's really important that everyone is safe at all times, so you'll need to be confident in taking action to stop any behaviour that could be a risk to others, in a friendly yet firm manner.

You will ideally have some experience of working with customers, along with your STA Levels 1 and 2. However, we're happy to support you achieving these qualifications if you don't already have them, so you just need to be confident in the water. We love to grow our staff, so a desire to learn and develop is essential for this role.

We have STA courses scheduled for May time, to be held in Ruthin Leisure, so if you're not yet qualified, but are the kind of person we're looking for, we will enrol you onto this course to qualify you!

If you're a friendly, enthusiastic person, with a genuine desire to help others, and would like to work in a fast paced, highly successful Company, then this could be a perfect fit for you.



#### About Us

Through continued and sustained investment over 12 years, Denbighshire Leisure has developed a sector leading portfolio of health & fitness facilities. 7 premium fitness facilities across Denbighshire compare with the very best of the private sector, and are the envy of leisure operators across the UK.

The Denbighshire Leisure team are a well-established, passionate and driven team, with a culture of high performance and excellent customer service. Our past successes have led us to where we are today, with an excellent reputation in all our facilities, and a hard working team who thrive on the customer having the best experiences possible.

We work to a 'one team, one bank' philosophy - we are all one team, regardless of which site you may be based at. Together we all contribute to making Denbighshire Leisure Ltd successful.

- We will stand by our principles of integrity and honesty.
- We will be trusted by our staff to always do what is right as their employer, and make them proud.
- We will never accept the status quo. We will work harder, become stronger and continue to deliver the highest quality of service to our customers.



#### **Staff Benefits**

Our workforce is of utmost importance to us and we are committed to supporting staff to achieve a positive work-life balance. All employees of Denbighshire Leisure Ltd are entitled to a variety of benefits, including:

- DLL Staff gym membership
- Personal and professional learning and development opportunities
- Annual leave allowance starting at 25 days + bank holidays (with the opportunity to purchase more)
- Support for applications for career breaks and secondments
- A range of family-friendly policies to support your work-life balance

Closing date: 29 March 2022

Apply via: email your CV to People@denbighshireleisure.co.uk

