## LLANGOLLEN LEISURE SOFT PLAY TERMS AND CONDITIONS

- 1. All bookings must be paid for in full at time of booking. No provisional bookings will be taken.
  - 2. Once confirmed bookings are not transferable or refundable.
- 3. Any accidents or injuries must be reported to a member of staff as soon as possible.
- 4. The cost of the party includes the chosen activity for 1 hour and 30minutes for Party food. The room will be available 5 minutes before the start of your party please also finish your party on time so that the Leisure Centre staff can clean and tidy the room for the next booking.
- 5. In the event of an emergency Llangollen Leisure Centre management reserve the right to alter dates / times of parties possibly at very short notice. In this unlikely event a full refund will be given and the party provided free of charge at another date.
- 6. Any person wishing to use a camera or to video the party must complete a photography / video consent form.
- 7. No food or drink is supplied by the Leisure Centre. Food and drink is not allowed in the sports hall.

## Other birthday party conditions

- Bouncy Castle parties will be supervised appropriately by Leisure Centre staff, however at least one appropriate adult must be present throughout the booking.
- 2. The maximum number of children permitted per Bouncy Castle / Soft Play booking is 30, due to Health & Safety legislation. A maximum of 10 children are permitted onto the Bouncy Castles at one time. No adults are permitted on the Bouncy Castle at any time.
  - 3. No Leisure Centre staff will supervise the football sessions. An appropriate adult must remain present throughout the booking.

