

We're **RECRUITING** VACANCY highlights





Duty Officer - Prestatyn Leisure

Key Information

Salary : £28,770 - £31,364 per year

Hours : Full time, 37 hours per week

Contract : Permanent

About the Role

Prestatyn Leisure is undergoing a major redevelopment, with the addition of a 'state of the art' Prama Studio, Interactive Squash Court, Clip and Climb facility and our signature Costa Refuel station – all due to open in early Autumn.

As Duty Officer, you will drive the programming and development of these exciting new facilities, as well as having a hands-on role in programme delivery.

You will also drive bookings and revenues for the centre's sports hall, gymnasium, all weather pitches - managing relationships with schools, clubs and other stakeholders. and Costa Refuel station.

You will provide leadership and management of all the staff within the site, including managing sickness and holiday cover, staff rotas, and the day to day performance of staff. You'll also be responsible for the safety of staff and customers, security of the building, cash handling and banking.

You would also be expected to carry out routine maintenance and attend out of hours call outs where appropriate.

We take great pride in our facilities and the environment we offer to our customers, so we'd expect you to take ownership in the site, ensuring it's clean, tidy, and safe for everyone to use at all times.

Mae'r dogfen hon hefyd ar gael yn y Gymraeg / This document is also available in Welsh



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About You

You will be an inspiring leader, with high levels of passion and enthusiasm for growing both staff and the business. Our ideal person will have excellent people skills, is highly organised and uses their own initiative to problem solve.

You will be an inspiring leader, with high levels of passion and enthusiasm for growing both staff and the business. You will ideally have some experience of working within a leisure, fitness or climbing facility, but it's more important that you are passionate and driven, can demonstrate a culture of high performance and a desire to grow with the company. Full training will be provided to the successful candidate.

This role involves managing a team of staff and so leadership skills are important for this position. The leadership skills we are looking for are:

- Ability to inspire, motivate and empower others
- Passion and drive to deliver excellent services to customers
- Reliability and resilience
- Honesty, with the ability both take responsibility and ask for help when needed

If you're a dynamic, people-focused leader, looking for a step up in your career, and would like to work in a fast paced, highly successful Company, then this could be a perfect fit for you.



Duty Officer - Prestatyn Leisure

About Us

Through continued and sustained investment over 14 years, DLL has developed a sector leading portfolio of facilities, including 7 premium fitness facilities, 7 unique food and beverage provisions, 2 incredible attractions and a stunning 1,000 seater theatre.

The DLL team are a well-established, passionate and driven team, with a culture of high performance and excellent customer service. Our past successes have led us to where we are today, with an excellent reputation in all our facilities, and a hard working team who thrive on the customer having the best experiences possible.

We work to a 'one team, one bank account' philosophy - we are all one team, regardless of which site you may be based at. Together we all contribute to making DLL successful.

Our Values



Ambition & Growth



Trust & Integrity



Excellence & Resilience



Pride & Passion



Staff Benefits

Our workforce is of utmost importance to us and we are committed to supporting staff to achieve a positive work-life balance. All employees of DLL are entitled to a variety of benefits, including:

- Discounted DLL Staff gym membership
- Personal and professional learning and development opportunities
- Annual leave allowance starting at 26 days + bank holidays (with the opportunity to purchase more)
- Support for applications for career breaks and secondments
- A range of family-friendly policies to support your work-life balance

Location: Prestatyn Leisure, 2 Princes Ave, Prestatyn LL19 8RS

Closing date: Friday 19th July, 2024

Apply via our website: <https://denbighshireleisure.co.uk/careers/>

