

# We're **recruiting** VACANCY highlights







# Food & Beverage/Front of House Assistant

## Key Information

Salary : £11.59 per hour

Hours : various hours available

Contract : Full time, Part time and Casual hours available

## About the Role

We have positions available at sites across Rhyl, Prestatyn, and Ruthin from the relaxed elegance of 1891, to the exotic Ibiza vibe of Beach Hut, and Café R, set in the creative hub of Ruthin Craft Centre. All facilities are open 7-days, and we welcome applications from those looking for full or part time work.

You will be responsible for greeting customers making them feel welcome. You'll need to take food and drink orders, process payments, deliver those orders and then clear tables after the customer leaves. Your role is important in making sure the customer feels happy with their visit, and can be the difference between someone coming back and recommending us to others or not.

You will work as part of a team, making sure that the site is clean and tidy, replenishing stock when you see something is low, and providing all round excellent customer service. We serve thousands of customers, and it's important to us that they all want to come back.

*\*Mae'r dogfen hon hefyd ar gael yn y Gymraeg/This document is also available in Welsh\**



# Food & Beverage/Front of House Assistant

## About You

You don't need to have any experience or qualifications, we're far more interested in you as a person. We can train you in all the job specifics.

Our ideal candidate will be someone who likes to be sociable with others, who genuinely enjoys talking to and being around people. You'll have a ready smile and are the type of person who always gets stuck in and helps out to get the job done. We're looking for people who can work quickly and who take pride in what they do.

We attract thousands of locals and visitors to both sites all year round. We therefore need someone who can work fast, and who enjoys being busy. You will be someone who is naturally friendly, approachable and helpful.

We are looking for people across a number of our coastal sites, so please be sure to let us know which one you're more interested in:

- **Beach Hut** - a beach front restaurant with a modern menu and summer vibes
- **1891 Restaurant** - a sophisticated restaurant with indoor and outdoor options
- **Café R** - Set in the creative hub of Ruthin Craft Centre



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## About Us

Through continued and sustained investment over 12 years, DLL has developed a sector leading portfolio of facilities, including 7 premium fitness facilities, 7 unique food and beverage provisions, 2 incredible attractions and a stunning 1,000 seater theatre.

The DLL team are a well-established, passionate and driven team, with a culture of high performance and excellent customer service. Our past successes have led us to where we are today, with an excellent reputation in all our facilities, and a hard working team who thrive on the customer having the best experiences possible.

We work to a 'one team, one bank account' philosophy - we are all one team, regardless of which site you may be based at. Together we all contribute to making DLL successful.

## Our Values

-  **Ambition & Growth**
-  **Trust & Integrity**
-  **Excellence & Resilience**
-  **Pride & Passion**





## Staff Benefits

Our workforce is of utmost importance to us and we are committed to supporting staff to achieve a positive work-life balance. All employees of DLL are entitled to a variety of benefits, including:

- Discounted DLL Staff gym membership
- Personal and professional learning and development opportunities
- Annual leave allowance starting at 26 days + bank holidays (with the opportunity to purchase more)
- Support for applications for career breaks and secondments
- A range of family-friendly policies to support your work-life balance

**Location:** positions available across Rhyl Prestatyn and Ruthin

**Closing Date:** Tuesday 17th September, 2024

**Apply via website:** <https://denbighshireleisure.co.uk/careers/>