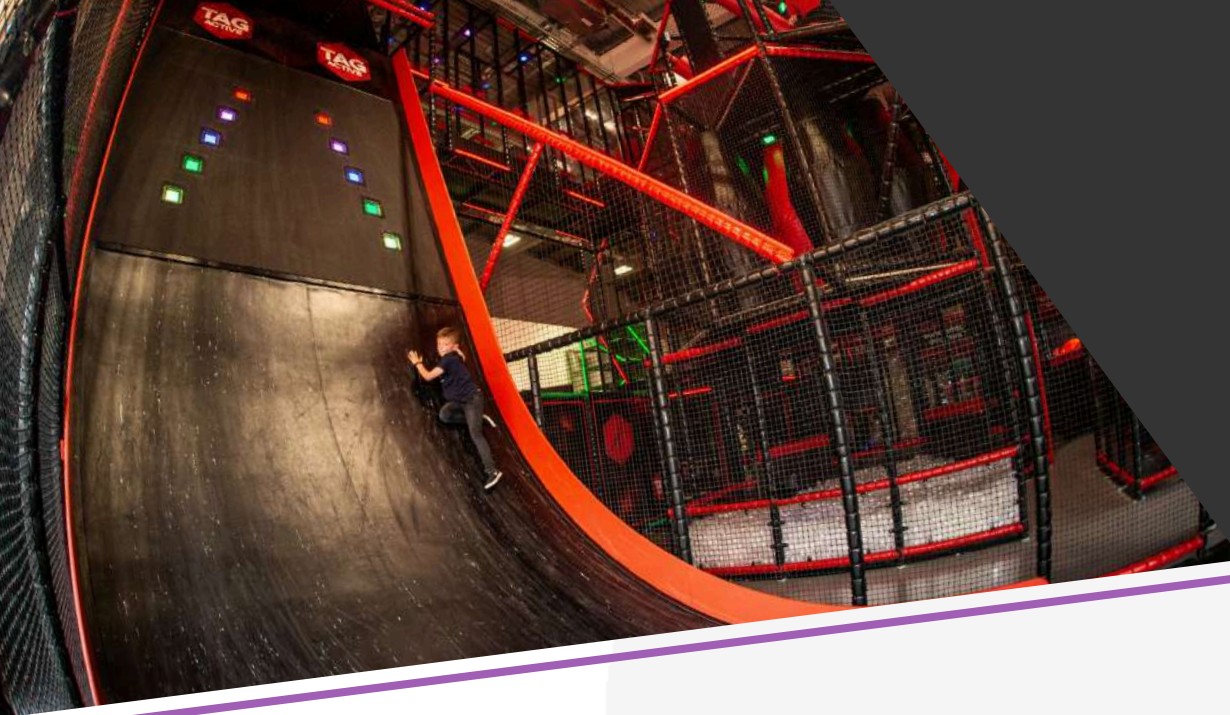


We're **recruiting** VACANCY highlights





Tag Host -Ninja Tag

Key Information

Salary : £12.26 per hour

Hours : Full time, part time and casual hours available

Location: SC2

About the Role

With Ninja TAG provides the ultimate test of fitness, skill; and bravery for children and adults, whilst the Jurassic-themed Adventure Play gives little ones the chance to explore the wilderness.

As a TAG Host, you'll be making sure our customers are having the time of their lives on our amazing Ninja TAG course, while keeping safe.

You'll be responsible for taking bookings, making people feel welcome, and helping with general customer questions about the site. Ninja TAG is just as much fun for adults as it is for children, so we have customers of all ages visiting. We also have lots of children's birthday parties, and you'd be responsible for making sure they all have a great time - remember, no birthday party is complete until Happy Birthday has been sung, so you'll need to be confident to lead this.

Your role is important in making sure the customer feels happy with their visit, and can be the difference between someone coming back and recommending us to others, or not.

We take great pride in our facilities and the environment we offer to our customers, so we'd expect you to as well, ensuring it's clean, tidy, and safe for everyone to use at all times.

Mae'r dogfen hon hefyd ar gael yn y Gymraeg/This document is also available in Welsh



Tag Host - Ninja Tag

About You

You will be a confident and friendly individual, with excellent people skills. Our customers are hugely important to us, so we need someone who can put people at ease, and who has a desire to make sure everyone is having a great experience at all times.

You'll need to be confident in working with both adults and children, and able to change your style to suit each.

It's really important that everyone is safe at all times, so you'll need to be confident in taking action to stop any behaviour that could be a risk to others, in a friendly yet firm manner.

You will ideally have some experience of working with customers, but we're more interested in your personality. So if you're a warm, friendly, welcoming person by nature, then this is what we're looking for!

If you're an enthusiastic person, with a genuine desire to help others, and would like to work in a fast paced, highly successful Company, then this could be a perfect fit for you.



Tag Host - Ninja Tag

About Us

Through continued and sustained investment over 12 years, DLL has developed a sector leading portfolio of facilities, including 7 premium fitness facilities, 7 unique food and beverage provisions, 2 incredible attractions and a stunning 1,000 seater theatre.

The DLL team are a well-established, passionate and driven team, with a culture of high performance and excellent customer service. Our past successes have led us to where we are today, with an excellent reputation in all our facilities, and a hard working team who thrive on the customer having the best experiences possible.

We work to a 'one team, one bank account' philosophy - we are all one team, regardless of which site you may be based at. Together we all contribute to making DLL successful.

Our Values



Ambition & Growth



Trust & Integrity



Excellence & Resilience



Pride & Passion



Tag Host - Ninja Tag

Staff Benefits

Our workforce is of utmost importance to us and we are committed to supporting staff to achieve a positive work-life balance. All employees of DLL are entitled to a variety of benefits, including:

- Discounted DLL Staff gym membership
- Personal and professional learning and development opportunities
- Annual leave allowance starting at 26 days + bank holidays (with the opportunity to purchase more)
- Support for applications for career breaks and secondments
- A range of family-friendly policies to support your work-life balance

Location: SC2, West Parade, Rhyl, LL18 1BF

Closing date: 24th March, 2025

Apply via our website: <https://denbighshireleisure.co.uk/careers/>

