

VOLUNTEER PROFILE



Theatre Usher - Rhyl Pavilion Theatre

Rhyl Pavilion Theatre is a busy, award winning theatre, home also to 1891 Restaurant and Bar. We have a full programme of events and shows, attracting big names and productions like Jimmy Carr, Jason Manford, Chicago, Little Mix, and Olly Murs to name a few.

Key Tasks:

The typical tasks you may be asked to do are listed below, and we would provide full training in all of these:

- Greet audience members in the building
- Sell ice creams during the interval, programmes and other souvenirs
- Check tickets and guide members of the audience to their seats
- Guide audience members to entrances, exits and toilets
- Support the Box Office and Front of House staff to ensure smooth running of the theatre, including potentially assisting with customer behaviour, disputes and emergency situations
- Check for safety issues and support staff to address these

Requirements:

You don't need any previous experience, we're simply looking for friendly and approachable people to have a passion for theatre. If you have excellent customer service and communication skills, and enjoy working as part of a team then you'll fit right in. Due to the nature of the role, our Volunteers must be physically fit to climb up and down auditorium stairs. Must be aged 18 or over.


Hours:


Shows and events typically fall on weekends, but we do have some that are run daily, such as the Christmas Panto's. We invite all our Volunteers to share their availability for a few weeks in advance, to make sure you are allocated to shows that suit your availability.

What happens next

If you are interested in this opportunity, please visit the Rhyl Pavilion Theatre website and fill in our short form. We'll then invite you in for a chat about the role and some training.



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 RhylPavilion.co.uk